

Important Group Leader information

Cruise Includes – All meals, entertainment and room service. Meals will be offered in the dining room, at the buffet and other venues. Many cruise lines even offer 24-hour food options (though some of these options will incur an additional charge).

Not included – Sodas, alcoholic beverages, bottled water, gratuities, travel insurance and fuel surcharge. Each cruise line states that they reserve the right to re-instate a fuel supplement depending on the per barrel cost of crude oil. This cost can be required even after the cruise is paid in full.

Gratuities – Tips are usually somewhere around \$11 - \$13 per person per day. The tip will cover the cabin steward, waiter and waiter's assistant in the main dining room. In most cases it would be easier to have everyone pre-pay for the tip prior to the cruise.

Dining for the group – If the entire group would like to dine together then we would need to choose either an early seating or a late seating. Otherwise if everyone wants to pick their own time then each cabin could choose; early, late or anytime dining. If you would like to try to ensure that the group sits together at the tables in the dining room, we will need to know to cross reference them at time of booking. Springdale Travel makes no guarantees about dining arrangements but will always make every effort to arrange your dining to your preferences.

Soda Cards – Soda card programs are offered by most cruise lines. The current cost usually range from about \$30 - \$40 per person for most cruise lines. This amount depends on your cruise line though so be sure to check with your agent. Disney Cruise Line, for example, has sodas included for no additional charge.

Minors – Anyone under the age of 21 must be accompanied by an adult 25 years of age or older in each stateroom. When traveling with a minor where both parents or legal guardians are **not** cruising, **we strongly recommend** bringing an original signed letter from the absent parents/legal guardians authorizing the minor to travel with you. This will expedite processing by the Department of Homeland Security. Please note that a notarized letter to this affect is required if debarking with children in Mexico (sailing one-way and not returning to the cruise).

Travel Documentation – A certified copy of your Birth certificate and driver license will be required for boarding. A non-expired Government-Issued Photo I.D is required of all guests 16 years of age and older. The following are acceptable:

- Driver's License
- Driver's Permit
- School/Student I.D (acceptable for guests 16/17/18 years of age)
- Government-Issued identification card (city/state/federal)

Passports – Passports are NOT required for cruises and begin and end in the same US port. However, Springdale Travel does recommend that you travel with a passport whenever possible. This is due to the fact that if you had to be flown back into the US for any reason, a passport would be required.

Legal Names – Your cruise line will require a legal first and last name on the reservation and it must match the name on your legal, photo identification. If this is incorrect, the passenger could be denied boarding.

Shore excursions - You may pre-book your shore excursions prior to your trip using your individual booking number. Once you have booked you may visit the cruise line's website to find out more about available excursions. You also have the option to book your shore excursions onboard the vessel, by doing so this will be charged to your room account.

On-Line Check in and Tickets – For most major cruise lines, tickets and luggage tags are now electronic. All cruise lines require you to pre-check in prior to your cruise. Information on the check in process will be emailed to you along with your individual booking number. More information can be found at www.springdaletravel.com/mycruise. Springdale Travel is also willing to complete your pre-check in for you for a small fee.

Luggage – Most cruise lines will allow have baggage limits regarding carry-on and checked luggage. All checked luggage will need to be tagged. Any medication, valuables or toiletries will need to be placed in the carry-on luggage.

Special medical needs – If anyone in the group is diabetic using insulin or may require a handicap accommodation please let your agent know. A form must be sent to the cruise line alerting them of this special need. For normal dietary issues, you will need to alert your waiter.

Age Restrictions On Board -

- Guest must be 21 years of age or older to be served alcohol onboard. Proper I.D with birth date is required.
- Certain other restrictions may apply to access to the on board casinos, night clubs and certain entertainment venues.